

Monday 02<sup>nd</sup> August 2010

**To whom it may concern,**

*Subject:* Reference for **Amandah Jantzen**

This is to confirm that **Amandah** has been working at Shangri-La Villingili Resort & Spa Maldives in the food & beverage department from **August 2009** to now as **Entertainer Pianist** and she was directly under my supervision from November 2009 until today.

During this period, she has performed above and beyond her every day job requirements with an excellent attitude and flexibility.

In fact **Amandah** has been of great support. She has proven to be skilled in dealing with our guests and with the rest of the team at a very professional level. In other words she has been very supportive and she has very good guest-colleagues relations' skills. She is knowledgeable regarding service and striving to learn more and more.

I believe **Amandah**, with her kindness and aptitude has a bright future in the hospitality industry. I have no hesitation to recommend her and I wish her the best of luck with her career. For any further information please do not hesitate to contact me.

Sincerely,



Samuel Pellegrini  
Director Food & Beverage